

Jonathan Alboum Bio

Jonathan Alboum is the Federal CTO at ServiceNow. In this role, Jonathan works with federal agencies to deliver digital workflows that create great experiences and unlock productivity.

Before joining ServiceNow, Jonathan held a variety of senior executive positions in the federal government. His federal government tenure includes serving as the Chief Information Officer for the U.S. Department of Agriculture, where he led the development of USDA's IT Modernization strategy, including Cloud computing, network modernization, and enhanced information security protections for a \$3 billion annual technology spend. In addition, he served as a leader in USDA's Acquisition community, supporting the oversight, assessment, and strategic planning of an acquisition portfolio of more than 70,000 awards, worth \$6 billion annually.

Jonathan also worked at GSA as the Associate CIO for Enterprise Governance and Planning and led the creation of GSA's consolidated IT organization. He began his federal career at the USDA Food and Nutrition Service (FNS), where he served as Deputy CIO and CIO. Before joining government, he worked in management consulting.

Jonathan holds a MS in the Management of Information Technology from the University of Virginia's McIntire School of Commerce and a BS in Systems Engineering from the University of Virginia's School of Engineering and Applied Science.