# RISE8

# cATO or cRMF? A Better Path to follow

BRYON KROGER CHIEF EXECUTIVE OFFICER



# Agenda

- **1.0** A brief history of cATO
- 2.0 Continuous RMF
- 3.0 Recap

# Some Definitions

WHAT DOES THIS EVEN MEAN?

**Authority to Operate (ATO)** – "The official management decision given by a senior organizational official to authorize operation of an information system and to explicitly accept the risk to organizational operations (including mission, functions, image, or reputation), organizational assets, individuals, other organizations, and the Nation based on the implementation of an agreed-upon set of security controls."

**Ongoing Authorization** – "security controls and organizational risks are assessed and analyzed at a frequency sufficient to support risk-based security decisions to adequately protect organizational information"

**Continuous Authority to Operate (cATO)** – A branded term I made up for the Kessel Run SOP for ongoing authorization that was adopted by the AirForce and now the DoD (sorry)

**Continuous Risk Management Framework (cRMF)** – Shifting RMF left in the development lifecycle such that it runs concurrent with development (what we should have called it)

# Continuous ATO = Continuous RMF

THE CONVERGENCE OF RMF & THE DEVOPS SDLC

- People
  - Cybersecurity culture
  - Technical assessors
- Process
  - Perform all RMF steps
  - Living documentation inside SDLC tools
  - NIST Guidance + Implementation Playbook
  - Continuous, with high quality and *reduced* risk
- Technology /Automation
  - High common controls inheritance via opinionated cloud platform(s)
  - Security Requirements Management (e.g. SD Elements)
  - Static Application & Dependency Vulnerability Scanning (e.g. Snyk)
  - Image Scanning (e.g. Aqua)
  - Container Scanning (e.g. Aqua)

WHAT IT ISN'T

- A way to avoid having to do RMF
- Authorizing the people and/or the process
- A way to push whatever you want, whenever you want
- A pipeline
- A platform with sidecar containers
- Tied to any particular technology
- A waiver
- Something only certain people can do
- Easy
- Less documentation
- Less work

1.0

# A brief history of cATO





# The Inspiration

#### INTEGRATING CONTINUOUS WITH AUTHORITY TO OPERATE



# But it still wasn't continuous...

TIME TO HIT THE BOOKS



Agile Manifesto

DON'T SKIP THE PRINCIPLES

# Our highest priority is to satisfy customers through early and continuous delivery of valuable software

(If it isn't continuous, it isn't agile)

cATO

### Continuous Delivery

AN EXERCISE IN RISK REDUCTION

The ability to get changes, features, configuration changes, bug fixes, experiments into production safely and quickly in a sustainable way.

@Jez Humble

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# What if you could get valuable software released on-demand, with higher quality, and reduced risk?

@Jez Humble

# You can!

#### **RMF ENCOURAGES THIS!**

#### FLEXIBILITY IN RMF IMPLEMENTATION

Organizations are expected to execute all steps and tasks in the RMF (apart from tasks labeled as optional). However, organizations have significant flexibility in how each of the RMF steps and tasks are carried out, as long as organizations are meeting all applicable requirements and effectively managing security and privacy risk. The intent is to allow organizations to implement the RMF in the most efficient, effective, and cost-effective manner to support mission and business needs in a way that promotes effective security and privacy. Flexible implementation may include executing tasks in a different (potentially nonsequential) order, emphasizing certain tasks over other tasks, or combining certain tasks where appropriate. It can also include the use of the Cybersecurity Framework to enhance RMF task execution.

Flexibility of implementation can also be applied to control *selection*, control *tailoring* to meet organizational security and privacy needs, or conducting control assessments throughout the SDLC. For example, the selection, tailoring, implementation, and assessments of controls can be done incrementally as a system is being developed. The implementation of control tailoring helps to ensure that security and privacy solutions are customized for the specific missions, business functions, risks, and operating environments of the organization. In the end, the flexibility inherent in RMF execution promotes effective security and privacy that helps to protect the systems that organizations depend on for mission and business success and the individuals whose information is processed by those systems.

**RMF ENCOURAGES THIS!** 

#### USE OF AUTOMATION IN THE EXECUTION OF THE RMF

Organizations should maximize the use of *automation*, wherever possible, to increase the speed, effectiveness, and efficiency of executing the steps in the Risk Management Framework (RMF). Automation is particularly useful in the assessment and continuous monitoring of controls, the preparation of authorization packages for timely decision-making, and the implementation of ongoing authorization approaches—together facilitating a real-time or near real-time risk-based decision-making process for senior leaders. Organizations have significant flexibility in deciding when, where, and how to use automation or automated support tools for their security and privacy programs. In some situations, automated assessments and monitoring of controls may not be possible or feasible.

**RMF ENCOURAGES THIS!** 

#### **RMF ALIGNMENT WITH THE SDLC**

The best RMF implementation is one that is indistinguishable from the routine SDLC processes carried out by organizations. That is, RMF tasks are closely aligned with the ongoing activities in the SDLC processes, ensuring the seamless integration of security and privacy protections into organizational systems—and taking maximum advantage of the artifacts generated by the SDLC processes to produce the necessary evidence in authorization packages to facilitate credible, risk-based decision making by senior leaders in organizations.

#### **RMF ENCOURAGES THIS!**

#### TIPS FOR STREAMLINING RMF IMPLEMENTATION

- Use the tasks and outputs of the Organization-Level and System-Level *Prepare* Step to promote a consistent starting point within organizations to execute the RMF.
- Maximize the use of common controls to promote standardized, consistent, and costeffective security and privacy capability inheritance.
- Maximize the use of *shared* or *cloud-based* systems, services, and applications where applicable, to reduce the number of organizational authorizations.
- Employ organizationally-tailored control baselines to increase the speed of security and privacy plan development, promote consistency of security and privacy plan content, and address organization-wide threats.
- Employ organization-defined controls based on security and privacy requirements generated from a systems security engineering process.
- Maximize the use of automated tools to manage security categorization; control selection, assessment, and monitoring; and the authorization process.
- Decrease the level of effort and resource expenditures for *low-impact* systems if those systems cannot adversely affect higher-impact systems through system connections.
- Maximize the reuse of RMF artifacts (e.g., security and privacy assessment results) for standardized hardware/software deployments, including configuration settings.
- Reduce the complexity of the IT/OT infrastructure by eliminating unnecessary systems, system elements, and services — employ least functionality principle.
- Make the transition to ongoing authorization and use continuous monitoring approaches to reduce the cost and increase the efficiency of security and privacy programs.

# "This is the way we've always done it"

#### SERIAL A&A PROCESS



Fear is the mind killer

...but someone somewhere has
 probably already done it



# Common Controls Provided

#### ONLY RESPONSIBLE FOR APPLICATION CONTROLS



# Better, but still not continuous...

#### LACK OF TRUST COMBINED WITH LACK OF INVOLVEMENT DROVE SERIAL PROCESS



# Trust & Involvement

#### **EMPATHY OVER FINGER POINTING**

Assessors and authorizers don't trust:

- Developers
- Program leadership
- Documentation

Assessors and authorizers aren't involved in any aspect of the SDLC until software is submitted for A&A, with the exception in some cases of categorization and selection.

# Trust the Process

110:010

# Secure Lean Agile Software Development

#### INSTILL TRUST IN THE PROCESS THROUGH INVOLVEMENT



But what about the people and the tech?

# The cATO was signed

#### BUT NOTICE... IT'S ACTUALLY ONGOING AUTHORIZATION AND REFERENCES NIST!



unauthorized access, misattribution of access, or unintentional release of information;

Team leadership ensures team members are up to speed on software development and
cybersecurity best practices through continuous learning initiatives, including externally
provided DevSecOpt straining to supplement the paired programming and enablement

model;

The automated pipeline was put in place as a partnership between the Air Force, DIUX, and DevSecOps experts at Pivotal Labs, and was modeled on the NGA automated pipeline that is the cornerstone of NGA's ATO in a Day program. This continuous process of updating the tasks needed to keep the project compliant creates a valuable feedback loop between the security and development teams, and creates a Trackable Identifier for any task in the process from control to task to code.

# 2.0 Continuous RMF



# Prepare, Categorize, & Select

#### INTRODUCE ALL THE THINGS

- Use the Prepare step to align all stakeholders to an ongoing authorization strategy using people, process, and technology to achieve near real-time continuous monitoring of controls and cybersecurity (this presentation ;-)
  - Present plan for maximizing common controls inheritance
  - Present tools and automation to be used for both digitization of documentation (the entire BOE) and automation of workflows and tasks
  - Define the authorization boundary in a cloud context and how any -aaS situations between AOs will be handled (we recommend shared responsibility model with SLOs/SLAs)
- The Categorize step remains largely the same, but is the first opportunity to show that tasks (C-1, C-2, & C-3) can be done more quickly with cross functional team
- During the Select step, make use of control tailoring (Task S-2). This is one of the most overlooked tasks and is critical to efficacy and efficiency of your cRMF
  - Think about compensating controls when necessary for things like the use of SaaS awaiting FedRAMP and/or DISA SRG IL P-ATO

# The Platform

PAAS IS A PRE-REQ FOR DEVOPS OUTCOMES IN THE ENTERPRISE



	laaS	Kubernetes	AKS EKS GKE	PaaS on k8s			
:	Applications	Applications	Applications	Applications	:		
	CI/CD	CI/CD	CI/CD	CI/CD	~120 Controls		
Pring Your Own /	HTTP Routing	HTTP Routing	HTTP Routing	HTTP Routing			
Choose & Configure	RBAC	RBAC	RBAC	RBAC			
	Log Aggregation	Log Aggregation	Log Aggregation	Log Aggregation			
	Tenant Isolation	Tenant Isolation	Tenant Isolation	Tenant Isolation			
	Image Building	Image Building	Image Building	Image Building	~1300 Control		
	Container Network	Container Network	Container Network	Container Network			
	Process Healing	Process Healing					
	Container Scheduling	Container Scheduling	Kubernetes	Kubernetes			
:	OS	OS	OS	OS			
	Virtualization	Virtualization	Virtualization	Virtualization			
Provided	Hardware	Hardware	Hardware	Hardware			

# Example Inheritance Metrics

#### Shown by control family





Nearly 70% of controls are inherited at the Application level, and 27% of that inheritance comes directly from the Platform (with plenty of room to grow)

# Secure Lean Agile Software Development

#### INSTILL TRUST IN THE PROCESS THROUGH INVOLVEMENT



# Security Education

#### SHORTLY AFTER TEAM INCEPTION



# ATO Requirements Overview

#### INSTILL TRUST IN THE PEOPLE & PROCESS THROUGH INVOLVEMENT



# UP TO DATE DOCUMENTATION

# NOW THAT'S SOMETHING I'VE NOT SEEN IN A LONG TIME

# ATO Documentation Required

#### INTRODUCE ALL THE THINGS

- ATO Checklist
- Plan of Action
- System Security Plan
- Architecture Diagram
- Fortify, threadfix, sonarqube scans
## Plan of Action

#### Plan of Action for Kessel Run Sample Application

#### Test App, MVP and Beyond

Note: The Test App consists of a subset of features that will comprise our MVP.

- Kick-off Date:
- Inception Date:
- MVP Date:

Vision

Strategy

#### Summary

This project is to educate new and existing dev teams on current and future projects to read and interpret the plan as presented in the \*Kessel Run Sample Application \_\_\_\_\_ Reduce the time it takes for dev teams to onboard and be prepared

#### **Goals and Metrics**

#### Release Focus

• Increase confidence in dev teams ability to onboard

#### Release Functionality

Provides developers with an application to get started

#### System Integration Considerations

- Integrates with the continuous ATO pipeline
- Reduces onboarding hassel for dev teams

## Architecture Diagram

#### THESE STILL MATTER

- Frontend Requirements
- Backend Requirements
- Database Use
- Languages
- Connections
- 3rd Party Services



## Implementation & Documentation

#### INSTILL TRUST IN THE PEOPLE & PROCESS THROUGH INVOLVEMENT



## Implementation

GOALS

- An hour meeting
- Assign the team an assessor
- Perform product architectural analysis
- Determines app-level categorization
- Select and assign team controls
- Assigned assessor will help team prioritize backlog security items

## Categorization



**OWASP ASVS Levels** 

## **SD ELEMENTS**

## Project Survey

#### CATEGORIZATION

Application General	Application Type	Type of Application	Application's Scope	
Platform and Language	Context and Characteristics	Web application	Evenend the econe to include a	
Features and Functions	Architecture/Environment	Web application     (7)       Web services     (2)	server side in the application (not	
Protocols	Components	Server side of a generic client-server		
Compliance Requirements		application ⑦		
Development/Test Tools		O Mobile client ⑦		
		Rich client (2)		
Deployment		Firmware, embedded, or hardware solution		
		O Stand-alone application ③		

## Security Product Backlog

SD ELEMENTS PUSHES STORIES TO THE BACKLOG

• /*	SECURITY CHORES	
+ ★	T50: Use indirect object reference maps if accessing files high, sd elements	Start
▶ ★	<ul> <li>T49: Disable and remove debug capabilities and code/data, and prepare application for release</li> <li>high, sd elements</li> </ul>	Start
+ ★	T17: Avoid Client.Side Authorization high, sd elements	Start

## Preferred SD Element Task Comments

For every SD Elements task in the backlog, please compose the comments in the following way:

- 1. Describe the team's technical decision on implementation for the task
- 2. Provide a link to the code and context to make reviewing easier
- 3. Provide a technical point of contact with name and email, who signed for the task completion
- 4. Add a security assessor assigned to the project as a reviewer for the completion of this story

### Example SD Elements Reviewer

Make sure to mark your security assessor as a reviewer to mark the task as complete

P ID	Close	
STATE	Accepted on 23 Jan 2019 👻	
REVIEWS	+ add review	
Security	M • 🛛 🔿 •	
Reviews are NEW!	provide feedback   help center	
STORY TYPE	★ Feature 🔻	
POINTS	0 Points 🔻	
REQUESTER	v	
OWNERS	DL SB +	
FOLLOW THIS STORY	(5 followers) 🗸	

## Example SD Elements Chore Comments

Task technical decision \_\_\_\_\_\_\_ Implementation Link \_\_\_\_\_\_\_ Signed off by (name/email) \_\_\_\_\_\_

after learning some more information about Spring and the platform, there is some encryption between the end-user and the platform. However to encrypt all the way down to the application layer, the app needs to be setup to only require secure connection. https://www.baeldung.com/springchannel-security-https Reply · React · Copy link · Jan 22, 10:52 am Updated to require https channel on cloud, see below: Reply · React · Copy link · Jan 22, 5:03 pm Source commits ab47759 Commit by https:// **Require HTTPS on cloud** [finishes #161992704] Signed-off-by: Copy link · Jan 22, 5:03 pm

## Secure Lean Agile Software Development

INSTILL TRUST IN THE PEOPLE & PROCESS THROUGH INVOLVEMENT



## Security and Release Pipeline

#### AUTOMATE CHECKS

Performs security scans on application focusing on three areas

- Dependency checking
- Vulnerability analysis
- Code coverage

Also performs unit, journey, and integration testing

Enforces release engineering best practices

## Security Pipeline

AUTOMATE CHECKS



## Secure Lean Agile Software Development

INSTILL TRUST IN THE PEOPLE & PROCESS THROUGH INVOLVEMENT



## Periodic Controls and Scan Review

Weekly meeting will be set between assessor and team

Assigned assessor must have access to the team's backlog

Help prioritize security controls

Determine product security progress

Answer any questions or concerns by the team

## Secure Lean Agile Software Development

INSTILL TRUST IN THE PEOPLE & PROCESS THROUGH INVOLVEMENT



## Software Assessment Report (SAR)

#### THIS DOCUMENT SIGNIFIES THE THUMBS UP TO PROD

Developed by assessors from previously gathered data

- Control implementation documentation
- Scan results and documented actions

Each application assigned a risk rating

Any additional security concerns are addressed

## Secure Lean Agile Software Development

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## Continuous Monitoring Recommendations

#### KEY TO ONGOING AUTHORIZATION

Aside from monitoring via automation, an Assessor should be staffed organically to:

- Review scan results when developers mark findings as false positive
  - Provide feedback to developers if disagree
  - Assist developers with mitigations
- Review security tasks as developers complete them
  - Provide feedback to developers if task hasn't been satisfied
- Monitor system diagram and overall SSP for changes
- Perform spot checks
- Penetration Testing

## Initial Authorization to Ongoing Auth

#### ZERO-BASED REVIEW FIRST

- Perform initial zero-based authorization for the system as whole (laaS + PaaS + SecRel + App(s))
  - Recommend getting waiver for eMASS and using spreadsheet and/or SDE
- Grant ongoing authorization
  - Leverage a memorandum signed by the AO
  - Implement *renewal frequency* per NIST 800-37
- We recommend quarterly risk reporting to stakeholders (AO, SCA, etc.)
  - Manual via brief to start, move to automated/dashboard as you mature
  - Identify and accept risk
  - Make necessary corrections
  - Formally document renewal

## Quarterly Review

#### **IDEAS TO START WITH**

- New applications shipped onto the platform
  - % security requirements (SD Elements) approved by assessor
  - Compliance with Lighthouse ongoing authorization playbook policy
  - Penetration test results
  - Control traceability metrics
- Platform
  - Control compliance
  - Penetration test results
- Organization
  - Risk
  - Roles & Responsibilities
  - Policy
  - Staffing

## Communication Strategy

STAY ON TOP OF COMMS!

- RMF is our common denominator, start there
- Discuss real concerns, don't generalize
- Compare outcomes, not intentions vs outcomes
- Afford us the ability to experiment and create a better process

# 3.0 Recap



#### cATO

## Important Closing Notes

#### MYTHS

"The RMF is purposefully designed to be technology neutral so that the methodology can be applied to any type of information system\* without modification."

cATO requires RMF excellence-it's more RMF, not less AND more work, not less

You still have to document, and if you say it's in git, it better actually be in git

Any AO can do an ongoing authorization, including one that converges RMF and the SDLC–NIST RMF says so explicitly and it meets FISMA requirements!

## Last Note: Agile Everything

#### LOTS MORE BOTTLENECKS

- Automated DT/OT
- Automated security/ATO
- Automated fielding



- FAR 13 & GSA for contracted support
- FAR 12 & GSA for commercial items
- Use OTAs for new prototypes



- Value stream mapping
- Impact mapping

- Estimate dev capacity req'd
- Size platform needs
- PPB&E on product teams & platform

Mitigate risk through metered funding Allocate funding via growth boards Growth boards hold product teams accountable for outcomes JCIDS defined impacts

## Questions?

# Backup

4,0



#### cATO

## NIST Pub Excerpts

#### WHAT YOU NEED TO KNOW

There are two approaches that can be used for the initial selection of controls: a baseline control selection approach, or an organization-generated control selection approach

When an information system is under ongoing authorization, the authorization package is presented to the authorizing official via automated reports to provide information in the most efficient and timely manner possible. Information to be presented to the authorizing official in assessment reports is generated in the format and with the frequency determined by the organization using information from the information security and privacy continuous monitoring programs.

The authorization package may be provided to the authorizing official in hard copy or electronically or may be generated using an automated security/privacy management and reporting tool. Organizations can use automated support tools in preparing and managing the content of the authorization package. Automated support tools provide an effective vehicle for maintaining and updating information for authorizing officials regarding the ongoing security and privacy posture of information systems within the organization. [DON'T USE EMASS]

The explicit acceptance of risk is the responsibility of the authorizing official and cannot be delegated to other officials within the organization.

To employ an ongoing authorization approach, organizations have in place an organization level and system-level continuous monitoring process to assess implemented controls on an ongoing basis

#### WHAT YOU NEED TO KNOW

The authorization termination date is established by the authorizing official and indicates when the authorization expires. Organizations may eliminate the authorization termination date if the system is operating under an ongoing authorization—that is, the continuous monitoring program is sufficiently robust and mature to provide the authorizing official with the needed information to conduct ongoing risk determination and risk acceptance activities regarding the security and privacy posture of the system and the ongoing effectiveness of the controls employed within and inherited by the system.

When the system is operating under ongoing authorization, the authorizing official continues to be responsible and accountable for explicitly understanding and accepting the risk of continuing to operate or use the system or continuing to provide common controls for inheritance. For ongoing authorization, the authorization frequency is specified in lieu of an authorization termination date. The authorizing official reviews the information with the specific time-driven authorization frequency defined by the organization as part of the continuous monitoring strategy and determines if the risk of continued system operation or the provision of common controls remains acceptable. If the risk remains acceptable, the authorizing official acknowledges the acceptance in accordance with organizational processes. If not, the authorizing official indicates that the risk is no longer acceptable and requires further risk response or a full denial of the authorization.

#### WHAT YOU NEED TO KNOW

The use of automated support tools to capture, organize, quantify, visually display, and maintain security and privacy posture information promotes near real-time risk management regarding the risk posture of the organization. The use of metrics and dashboards increases an organization's capability to make risk based decisions by consolidating data in an automated fashion and providing the data to decision makers at different levels within the organization in an easy-to-understand format.

#### WHAT YOU NEED TO KNOW

This update to NIST Special Publication 800–37 (Revision 2) responds to the call by the Defense Science Board, the Executive Order, and the OMB policy memorandum to develop the next generation Risk Management Framework (RMF) for information systems, organizations, and individuals. There are seven major objectives for this update:

To provide closer linkage and communication between the risk management processes and activities at the C-suite or governance level of the organization and the individuals, processes, and activities at the system and operational level of the organization;

To institutionalize critical risk management preparatory activities at all risk management levels to facilitate a more effective, efficient, and cost-effective execution of the RMF;

To demonstrate how the NIST Cybersecurity Framework [NIST CSF] can be aligned with the RMF and implemented using established NIST risk management processes;

To integrate privacy risk management processes into the RMF to better support the privacy protection needs for which privacy programs are responsible;

To promote the development of trustworthy secure software and systems by aligning life cycle-based systems engineering processes in NIST Special Publication 800–160, Volume 1 [SP 800–160 v1], with the relevant tasks in the RMF;

#### WHAT YOU NEED TO KNOW

To integrate security-related, supply chain risk management (SCRM) concepts into the RMF to address untrustworthy suppliers, insertion of counterfeits, tampering, unauthorized production, theft, insertion of malicious code, and poor manufacturing and development practices throughout the SDLC; and

To allow for an organization-generated control selection approach to complement the traditional baseline control selection approach and support the use of the consolidated control catalog in NIST Special Publication 800–53, Revision 5. The addition of the Prepare step is one of the key changes to the RMF—incorporated to achieve more effective, efficient, and cost-effective security and privacy risk management processes. The primary objectives for institutionalizing organization-level and system-level preparation are:

To facilitate effective communication between senior leaders and executives at the organization and mission/business process levels and system owners at the operational level; • To facilitate organization-wide identification of common controls and the development of organizationally-tailored control baselines, reducing the workload on individual system owners and the cost of system development and asset protection;

To reduce the complexity of the information technology (IT) and operations technology (OT) infrastructure using Enterprise Architecture concepts and models to consolidate, optimize, and standardize organizational systems, applications, and services;

#### WHAT YOU NEED TO KNOW

To reduce the complexity of systems by eliminating unnecessary functions and security and privacy capabilities that do not address security and privacy risk; and

To identify, prioritize, and focus resources on the organization's high value assets (HVA) that require increased levels of protection—taking measures commensurate with the risk to such assets.

By achieving the above objectives, organizations can simplify RMF execution, employ innovative approaches for managing risk, and increase the level of automation when carrying out specific tasks. Organizations implementing the RMF will be able to:

- Use the tasks and outputs of the Organization-Level and System-Level Prepare step to promote a consistent starting point within organizations to execute the RMF;
- Maximize the use of common controls at the organization level to promote standardized, consistent, and cost-effective security and privacy capability inheritance;
- Maximize the use of shared or cloud-based systems, services, and applications to reduce the number of authorizations needed across the organization;
- Employ organizationally-tailored control baselines to increase the speed of security and privacy plan development and the consistency of security and privacy plan content;
- Employ organization-defined controls based on security and privacy requirements generated from a systems security engineering process;

#### WHAT YOU NEED TO KNOW

Maximize the use of automated tools to manage security categorization; control selection, assessment, and monitoring; and the authorization process;

Decrease the level of effort and resource expenditures for low-impact systems if those systems cannot adversely affect higher-impact systems through system connections;

Maximize the reuse of RMF artifacts (e.g., security and privacy assessment results) for standardized hardware/software deployments, including configuration settings;

Reduce the complexity of the IT/OT infrastructure by eliminating unnecessary systems, system components, and services – employing the least functionality principle; and

Make the transition to ongoing authorization a priority and use continuous monitoring approaches to reduce the cost and increase the efficiency of security and privacy programs

## Thinking Below the Value Line

#### PAAS IS A PRE-REQ FOR DEVOPS OUTCOMES IN ENTERPRISE TRANSFORMATION


# You've got to start with the customer experience and work back toward the technology.



## Structure and Opinionation

#### TOTAL COST OF OWNERSHIP

Cost to operate the platform

- Distinguish between Day 1 and Day 2 operations
- Consider your future complexity... Day 2 ops don't often scale linearly
- Catalytic versus thermodynamic operations

#### Cost to develop on the platform

- Consider where you are at in your development maturity journey
- Remember the value line

#### Cost of compliance on the platform

- In a highly regulated space, how much compliance occurs at the platform versus application layer
- Upgrades and patching



# "VENDOR LOCK"



## Project management outcomes...



# ...still matter in product (value) management

REQUIREMENTS AND BUDGETING HAVE TO CHANGE TOO

Value = Performance / Cost / Schedule

So remember...

- If performance is near zero, your cost "savings" don't matter
- 2. Not delivering is division by zero!
- 3. Long schedules greatly reduce value, nevermind opportunity costs.

# All of this made possible by acquisitions

YOU CAN'T SCALE WITHOUT THEM!



### What we learned

LEAN ENTERPRISE

# All processes (acquisitions included) should create value and eliminate waste

# Change One

#### DECENTRALIZATION AND AUTONOMY



#### DevOps

• Decentralization of dev and IT ops skill sets into cross-functional teams.

#### Continuous delivery

• Decentralization of the release schedule and process.

#### Autonomy

• Decentralization of decision making.

# Change Two

#### **PRIMARY TEAM STRUCTURES**



Application product teams

• Cross-functional teams that make their own decisions about design, process, and release schedule.

#### Platform product teams

• Teams that provide the cross-functional application teams with the platform they need to operate.

Reaction from F100 CTO: "But Netflix has a superstar dev team, we don't!"

@adrianco's (formerly from Netflix) response: "We hired them from you."

# Change Three

#### **TECHNICAL DECENTRALIZATION**



#### Monoliths to microservices

• Control of individual business capabilities is distributed to individual autonomous services.

#### Bounded contexts

• Control of internally consistent subsets of the business domain model is distributed to microservices.

#### Containerization

• Control of application packaging is distributed to business capability teams.

#### Choreography

• Control of service integration is distributed to the service endpoints.

# RISE8

#### WE'RE READY





