



CBP Records and Information Management Compliance Journey

CBP Records and Information Management Program

September 2023



The 5 Key Takeaways

1

Cultivate Leadership
Champion(s)

2

Integrate into Current Culture
and Processes

3

Establish a Big Goal- Get to Low
Risk

4

Build Energy and Focus around
NARA Metrics- Move with
Minimum Viable Products

5

Manage the Journey- Apply
Project Management Principles
and Tools



Who is CBP?



Protect the American people, safeguard our borders, and enhance the nation's economic prosperity.

60,000 employees - one of the world's largest law enforcement organizations charged with keeping terrorists and their weapons out of the U.S. while facilitating lawful international travel and trade.

Takes a comprehensive approach to border management and control, combining customs, immigration, border security, and agricultural protection into one coordinated and supportive activity.

The **CBP Records and Information Management Division** provides policy, oversight, guidance, processes, training and tools that enable CBP to govern and use information as a strategic resource to successfully safeguard America's borders and facilitate legitimate trade and travel.





CBP's RIM Journey

1. Identify Gaps/ Develop GCIs



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8. CIO Expectations
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FUTURE PHASES.....



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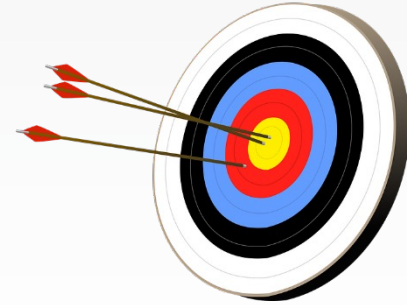
Summary Ideas



1. Cultivate Leadership Champion(s)



2. Integrate into Current Culture and Processes



3. Establish a Big Goal - "Get to Low Risk"



4. Build Energy and Focus around NARA Metrics - Create MVPs



5. Manage the Journey - Apply Project Management Principles and Tools



Questions?



U.S. Customs and Border Protection Records and Information Management

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